



July 12th, 2025

Dear Resident,

The Village of Alvo would like to inform you of changes to the Village's water and sewer rates.

As part of the changes:

- The **monthly water base rate** has increased from **\$30.00 to \$34.00**
- The **monthly sewer base rate** has increased from **\$40.00 to \$42.00**

These new rates were discussed and formally approved by the Village Board during the public meeting held on **May 20, 2025**, in accordance with the Nebraska Open Meetings Act. Full details of the approved changes are available for public review at the Village Office during open hours—**every other Tuesday from 5:00–7:00 p.m.** prior to regular Board of Trustees meetings. Additionally, details are posted online at:
<https://www.alvo.gov/code-ordinance-resolution-policy>

These changes are reflected in **Ordinances 2025-001 through 2025-007** and **Resolution 2025-001**, which outline the updated water and sewer rate structure.

These changes will not be reflected in invoices until August 2025.

Billing System Update and Invoice Corrections

It has come to the Village's attention that, under the prior Clerk/Treasurer's administration, errors occurred in previous utility billing cycles. Specifically, invoices were issued without indicating the month of service. Additionally, one month of service was inadvertently **omitted from billing entirely**. Please note: **No customers have or will be billed for the missing month of service.**

To correct and clarify billing records, the Village will be issuing a **placeholder invoice** to realign customer accounts with the proper billing timeline. Moving forward the interim Clerk/Treasurer is working towards all utility invoices including a clearly labeled header identifying the specific month of service to prevent further confusion.

This is part of the Village of Alvo's continued commitment to improving the transparency, accuracy, and reliability of the Village's utility billing system.

The Village sincerely appreciate your patience and understanding as it works to resolve these issues.

Reminder – all newsletters are posted on the **Village Municipal website** at <https://www.alvo.gov/general-5> to help reduce printing costs and minimize unnecessary waste.

Sincerely,
Village of Alvo Board of Trustees
